

# WOULD YOU WELCOME US INTO YOUR HOME?



Perhaps you would, if you knew we understand that home means so much more to you than the physical structure in which you reside...

If you knew we valued your preference for staying in your own place or keeping your loved one in theirs...

If you knew the reason we feel good when we see our families at the end of the day is because we've done everything in our power to take care of yours.

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## GET TO KNOW US

Your community is our community: Locally owned and operated, we serve Delaware County, Montgomery, Bucks, Chester and Philadelphia counties.

- We are experts in home care. With over 25 years of collective experience, our management team has the knowledge and skills to provide excellent service to our clients and their families.
- We are fully bonded and insured
- We are technologically savvy and use phone clock -in technology to monitor timely arrival/departure of caregivers.
- We are available 24 hours a - day by phone to respond to your request. This includes client who need services set up quickly for the first time.
- We are an employee - based home care agency, not a registry, which means we hire all of our caregivers directly, pay their taxes and insurance, and ensure they are properly supervised and trained, so you don't have to.

## TESTIMONIALS

” I am very satisfied with my services and my caregiver is great. My requests are always taken care of without a single hesitation. Neighborly Home Care is wonderful. I couldn't be happier.

” I just wanted to tell you how grateful we are that Neighborly Home Care stepped in & took over taking care of my Dad when we really needed it, no questions asked. Our caregiver has become part of the family and we know we can depend on her being there every day & taking great care of my Dad. He misses her when she's not there!



### A SPECIAL NOTE FROM ROD RHEN, PRESIDENT & FOUNDER

*One of the only photographs I have of me next to my dad's father is in a nursing home shortly before he died at the age of 57. When I look at the picture, it brings to mind very distinct memories of those last moments with my grandfather and my first experiences in a nursing home. I would say none of those memories would ever choose to pair the word "home" to my descriptions of those visits.*

*This experience strongly influenced my decision to start a home care organization, particularly an organization that would make quality home care within financial reach for many families.*

# INDEPENDENCE WITHIN REACH

Our entire philosophy is based on offering the services necessary to keeping your loved one at home, while removing some of the burden from you.

## PERSONALIZED CARE

In an effort to determine which services are right for you and your family, our process always begins with a Personalize Care Plan. The plan we create for you and your family member will include a combinations of the following services...

- Companionship
- Medication Reminders
- Light housekeeping/laundry
- Transportation services
- Meal preparation
- Running errands
- Personal hygiene
- Escorts to doctor's appointments
- Dressing and other daily activities
- Respite care
- One-to-one care during hospital stays

And many more...



## SPECIALIZED SERVICES

Coping with a family member who has Alzheimer's, Dementia or any form of impairment that inhibits their lives or yours is often challenging. We want to make sure you don't feel as though you're in this alone. Neighborly Home Care's dedicated team of care managers and caregivers are a dependable resource here to help you. Our specialized services assist those afflicted by...



- Alzheimer's disease
- Parkinson's disease
- Dementia
- Stroke
- Physical disabilities
- Other conditions

# AN INTRODUCTION TO YOUR CAREGIVERS

There's a reason why our clients have a sense of peace the day their caregivers arrived for the first time. Our clients know we approved only the most qualified, experienced caregivers, and hire less than 20% of those we interview.



## BEFORE THEIR FIRST DAY WITH YOU, YOUR CAREGIVER...

- Has been interviewed and chosen by you through our matching process.
- Is a Certified Nursing Assistant or has received an equivalent form of training.
- Has passed a state criminal background check and driving record check.
- Is approved by the Department of Homeland Security to work in the U.S.
- Has passed a nurse aide skills assessment test.
- Has multiple positive references.
- Is insured by Neighborly Home Care.
- Is set up to receive ongoing performance reviews by NHC's management.

## THE DECISIONS AHEAD

Neighborly Home Care is here to help you through the challenging decisions ahead. Maybe your decision involves choosing between home care or a nursing home. Maybe you need help figuring out if companionship care is sufficient or live-in assistance is essential. Or maybe you just need someone to sit down with you and explain what all these terms mean.

Our informed and conscientious staff invite you to schedule an in-person, complimentary consultation. We can go over financial options and how establish the right mix of services for your loved one in need.

Your community is our community: Locally owned and operated, we serve Delaware County, Montgomery, Bucks, Chester and Philadelphia counties. **Call us now to get started!**