Finding the right care provider

Hiring a home care worker for an aging family member can be a daunting task. To help you find the best fit for your situation, we look at the pros and cons of home care agencies, family caregivers, independent caregivers, and registries.

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	HOME CARE AGENCY	FAMILY MEMBER	INDEPENDENT CAREGIVER	REGISTRY
CAREGIVER	Carefully selected, professionally trained, and matched to each family	Typically preferred over strangers, but are more likely to experience burnout	Can be a trusted friend, referral, or individual found through research	Receive a list of caregivers to choose from
QUALIFICATIONS	Many are CNAs or HHAs and receive training at orientation and ongoing	Typically not professionally trained in senior care	May not be professionally trained or qualified	May or may not be professionally trained or qualified
PRE-EMPLOYMENT SCREENING	Criminal background check, child abuse registry check, tuberculosis screening	N/A	Family will have to perform checks, if needed	Criminal background check and screened for tuberculosis
BACKUP	Immediately available if a substitute is needed	Will need to find backup caregiver when unavailable	Will need to find backup caregiver when unavailable	Will need to find backup caregiver when unavailable
SERVICES	Provides personalized and comprehensive home care services, including assistance for those with physical disabilities	Can help with errands, meal prep, housekeeping, and transportation, but may find it difficult to perform all personal care tasks	Provides personalized services but may be limited and lack experience	Provides personalized services but may be limited and lack experience
COST	Worker's compensation covered if employee is injured	No worker's compensation coverage if injured; family may be liable	No worker's compensation coverage if injured; family may be liable	No worker's compensation coverage if injured; family may be liable

