



NONDISCRIMINATION POLICY - SERVICES

Neighborly Home Care (“NHC”) provides services without regard to age, disability, race, color, national origin, limited English proficiency, ancestry, genetic information (including family medical history), religion, marital status, sex, sexual orientation, gender identity, pregnancy, Medical Assistance (“MA”) status, Community HealthChoices program participation, or income status. In addition, NHC prohibits retaliation against persons who file a charge of discrimination, participate in a discrimination proceeding, or otherwise oppose an unlawful, discriminatory practice.

NHC makes services accessible to eligible persons with disabilities through the most practical and economically feasible methods available. These methods include, but are not limited to, equipment redesign, the provision of auxiliary aids and services (such as interpreters, translations and alternative document formats) at no additional cost, and the use of alternative service delivery locations. Structural modifications shall be considered only as a last resort among available methods.

NHC makes every effort to comply with all accessibility, cultural competency, linguistic competency and disability competency requirements issued by the Pennsylvania Department of Human Services (“DHS”) for meeting the needs of the Community HealthChoices population.

Rod R. Rhen is the employee who coordinates NHC’s efforts to comply with State and Federal non-discrimination laws. Mr. Rhen may be contacted at (610)658-5822.

Any individual who believes he or she has been discriminated against may file a complaint of discrimination with:

Neighborly Home Care
26 Rittenhouse Place
Ardmore, PA 19003

Commonwealth of Pennsylvania
Department of Human Services
Bureau of Equal Opportunity
Room 225, Health & Welfare Building
P.O. Box 2675
Harrisburg, PA 17105

***26 Rittenhouse Place
Ardmore, PA 19003
610-658-5822***

Commonwealth of Pennsylvania
Department of Human Services
Bureau of Equal Opportunity
Southeast Regional Office
801 Market Street, Suite 5034
Philadelphia, PA 19107

Pennsylvania Human Relations Commission
Philadelphia Regional Office
110 N. 8th Street
Suite 501
Philadelphia, PA 19107

U.S. Department of Health & Human Services
Office for Civil Rights
200 Independence Avenue, SW
HHH Building, Room 509-F
Washington, DC 20201

Sources: 55 *Pa. Code* §§ 52.11(a)(5)(ii) and 1101.51(b).